

**DISCIPLINE COMMITTEE OF THE
COLLEGE OF OPTOMETRISTS OF ONTARIO**

B E T W E E N:

THE COLLEGE OF OPTOMETRISTS OF ONTARIO

-AND-

DR. GORDON NG

NOTICE OF HEARING

**THE INQUIRIES, COMPLAINTS, AND REPORTS COMMITTEE OF THE
COLLEGE OF OPTOMETRISTS OF ONTARIO** has referred the following allegations
about you to the Discipline Committee:

1. Dr. Ng. committed an act or acts of professional misconduct as provided by paragraph 51(1)(c) of the Health Professions Procedural Code which is Schedule 2 to the *Regulated Health Professions Act, 1991*, S.O. 1991, C.18, and defined in the following paragraphs of Ontario Regulation 119/94 and as set out in the particulars at Schedule "A":
 - a. paragraph 1.2 exceeding the scope of practice of the profession;
 - b. paragraph 1.9 making a misrepresentation with respect to a remedy, treatment or device;
 - c. paragraph 1.11 failing to refer a patient to another professional whose profession is regulated under the *Regulated Health Professions Act, 1991* when the member recognizes or should recognize a condition of the eye or vision system that appears to require such referral;
 - d. paragraph 1.14 failing to maintain the standards of practice of the profession;
 - e. paragraph 1.24 failing to make or maintain records in accordance with Part IV of Ontario Regulation 119/94;
 - f. paragraph 1.28. submitting or allowing to be submitted an account for professional services that the member knows or ought to know is false or misleading;
 - g. paragraph 1.29. charging or allowing a fee to be charged that is excessive or unreasonable in relation to the professional services provided;
 - h. paragraph 1.30 failing to issue a statement or receipt that itemizes an account for professional goods or services to the patient or a third party who is to pay, in whole or in part, for the goods or services provided to the patient;

- i. paragraph 1.31. charging or receiving more than the amount payable under the Ontario Health Insurance Plan for performing an insured service to an insured person; and
- j. paragraph 1.39 engaging in conduct or performing an act that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable, unprofessional or unethical.

TAKE NOTICE THAT THE DISCIPLINE COMMITTEE WILL HOLD A HEARING pursuant to the provisions of the Health Professions Procedural Code (the “Code”) which is Schedule 2 to the *Regulated Health Professions Act*, 1991, S.O. 1991, c.18 and the Discipline Committee’s Rules of Procedure for the purpose of deciding whether you committed an act or acts of professional misconduct.

AND FURTHER TAKE NOTICE THAT a hearing will be held before a panel of the Discipline Committee of the College of Optometrists of Ontario on a date to be set.

AND FURTHER TAKE NOTICE THAT at the hearing a panel of the Discipline Committee will do the following:

1. Consider the allegations of professional misconduct;
2. Make its findings based exclusively on evidence admitted before it; and
3. Determine whether in respect of the allegations you have committed an act or acts of professional misconduct.

AND FURTHER TAKE NOTICE THAT pursuant to subsection 51(2) of the Code, if the Panel finds you committed an act or acts of professional misconduct, it may make an order doing one or more of the following:

1. Directing the Registrar to revoke your certificate of registration.
2. Directing the Registrar to suspend your certificate of registration for a specified period of time.
3. Directing the Registrar to impose specified terms, conditions and limitations on your certificate of registration for a specified or indefinite period of time.
4. Requiring you to appear before the panel to be reprimanded.
5. Requiring you to pay a fine of not more than \$35,000 to the Minister of Finance.

AND FURTHER TAKE NOTICE THAT pursuant to section 53.1 of the Code, if the Panel finds you committed an act or acts of professional misconduct the Panel may make an Order requiring you to pay all or part of the College's legal costs and costs and expenses incurred in investigating this matter and conducting the hearing.

AND FURTHER TAKE NOTICE THAT you are entitled to be represented by counsel at the said Hearing and to call witnesses and to adduce evidence in answer to the allegations set out in this Notice of Hearing.

AND FURTHER TAKE NOTICE THAT a member whose conduct is being investigated in proceedings before the Discipline Committee is entitled to certain disclosure of evidence pursuant to section 42 of the Code. To facilitate that process, you or your lawyer may contact directly the lawyer for the College of Optometrists of Ontario. The College's lawyer in this matter is:

Julia Martin Law
440 Laurier Avenue West, Suite 200
Ottawa ON
K1R 7X6

Tel: (613)513-6735
Email: julia@juliamartinlaw.com

AND FURTHER TAKE NOTICE THAT if you do not attend at the Pre-Hearing Conference on the date to be set by the Discipline Committee, or the subsequent dates for the hearing, the panel of the Discipline Committee may proceed in your absence and you will not be entitled to any further notice.

DATED at Toronto, Ontario this 8th day of January, 2026.

**COLLEGE OF OPTOMETRISTS
OF ONTARIO**

65 St. Clair Avenue East
Suite 900
Toronto, ON
M4T 2Y3



**Joe Jamieson, M.Ed, OCT
Registrar and Chief Executive
Officer**

TO: Dr. Gordon Ng

[REDACTED]

[REDACTED]

Schedule “A”

1. At all material times, Dr. Gordon Ng was an optometrist duly registered with the College of Optometrists of Ontario.
2. On or about March 27, 2024, Patient X attended 3 for 1 Glasses in Brampton, Ontario for an eye examination as she was experiencing issues with her vision.
3. Dr. Ng conducted the examination and provided Patient X with a prescription for glasses.
4. Dr. Ng charged Patient X for a complete eye examination for the appointment for which she paid.
5. Dr. Ng told Patient X that she had cataracts but that they were not at the point of requiring surgery and he did not refer her to an ophthalmologist for a consultation for cataract surgery. Instead, he insisted that Patient X purchase homeopathic eyedrops from him called, Cineraria Maritima (the “eyedrops”).
6. Dr. Ng prescribed the eyedrops to Patient X and told her that they would “carry her over” until she got cataract surgery.
7. Patient X did not purchase the eyedrops at that appointment but did so at a later date. Dr. Ng required Patient X to purchase one-year’s worth of the eyedrops and to pay cash for them but he did not provide her with a receipt.
8. Dr. Ng did not schedule a follow-up appointment with Patient X regarding the eyedrops.
9. Patient X used Dr. Ng’s prescription to purchase glasses from 3 for 1 Glasses.
10. When Patient X wore the glasses, her vision did not improve and she returned to see Dr. Ng on or about April 24, 2024, when he conducted a partial examination and he told her that nothing was wrong with the glasses.
11. Dr. Ng charged OHIP for a second complete eye examination for the April appointment.
12. In early July 2024, Patient X sought a second opinion about her vision from another optometrist, Dr. Y, who found that she had significant cataracts and that she required an urgent referral for cataract surgery.
13. Dr. Y wanted to obtain Patient X’s records from Dr. Ng and tried to reach him by phone and fax on several occasions without success. Dr. Ng delayed sending Dr. Y the patient record and made excuses for why he was not sending it, such as he was on holidays.
14. When Dr. Y finally reached Dr. Ng by text, Dr. Ng sent Dr. Y a photo of Patient X’s patient record.
15. Dr. Ng’s patient record for Patient X was nearly illegible and he failed to record why he had prescribed and/or dispensed one-year’s worth of the eyedrops.

Professional Misconduct

16. In prescribing and selling the eyedrops to Patient X, it is alleged that Dr. Ng committed professional misconduct as provided by paragraph 51(1)(c) of the *Health Professions Procedural Code* which is Schedule 2 to the *Regulated Health Professions Act, 1991*, S.O. 1991 c.18, and defined in the following paragraphs of Ontario Regulation 119/94 made under *the Optometry Act, 1991*, S.O. 1991 c. 35:
- a. paragraph 1.2 exceeding the scope of practice of the profession;
 - b. paragraph 1.9 making a misrepresentation with respect to a remedy, treatment or device;
 - c. paragraph 1.14 failing to maintain the standards of practice of the profession;
 - d. paragraph 1.30 failing to issue a statement or receipt that itemizes an account for professional goods or services to the patient or a third party who is to pay, in whole or in part, for the goods or services provided to the patient; and
 - e. paragraph 1.39 engaging in conduct or performing an act that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable, unprofessional or unethical.
17. It is alleged that Dr. Ng knew or ought to have known that Patient X's cataracts were the cause of her vision issues and that she required a referral to an ophthalmologist for cataract surgery.
18. It is is therefore alleged that Dr. Ng committed an act or acts of professional misconduct as provided by paragraph 51(1)(c) of the *Health Professions Procedural Code* which is Schedule 2 to the *Regulated Health Professions Act, 1991*, S.O. 1991 c.18, and defined in the following paragraphs of Ontario Regulation 119/94 made under *the Optometry Act, 1991*, S.O. 1991 c. 35:
- a. paragraph 1.14 failing to maintain the standards of practice of the profession; and
 - b. paragraph 1.11 failing to refer a patient to another professional whose profession is regulated under the *Regulated Health Professions Act, 1991* when the member recognizes or should recognize a condition of the eye or vision system that appears to require such referral.

19. In charging both Patient X and OHIP for complete eye examinations, it is alleged that Dr. Ng committed an act or acts of professional misconduct as provided by paragraph 51(1)(c) of the *Health Professions Procedural Code* which is Schedule 2 to the *Regulated Health Professions Act, 1991*, S.O. 1991 c.18, and defined in the following paragraphs of Ontario Regulation 119/94 made under *the Optometry Act, 1991*, S.O. 1991 c. 35:
- a. paragraph 1.28. submitting or allowing to be submitted an account for professional services that the member knows or ought to know is false or misleading;
 - b. paragraph 1.29. charging or allowing a fee to be charged that is excessive or unreasonable in relation to the professional services provided;
 - c. paragraph 1.31. charging or receiving more than the amount payable under the Ontario Health Insurance Plan for performing an insured service to an insured person; and
 - d. paragraph 1.39 engaging in conduct or performing an act that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable, unprofessional or unethical.
20. It is further alleged that in failing to make legible records for Patient X, failing to record the reason for prescribing and/or dispensing one year's worth of the eyedrops to Patient X, and in delaying sending Patient X's patient record to Dr. Y, Dr. Ng committed an act or acts of professional misconduct as provided by paragraph 51(1)(c) of the *Health Professions Procedural Code* which is Schedule 2 to the *Regulated Health Professions Act, 1991*, S.O. 1991 c.18, and defined in the following paragraphs of Ontario Regulation 119/94 made under *the Optometry Act, 1991*, S.O. 1991 c. 35:
- a. paragraph 1.24 failing to make or maintain records in accordance with Part IV of Ontario Regulation 119/94; and
 - b. paragraph 1.39 engaging in conduct of performing an act, that having regard to the circumstances, would reasonably be regarded by members as disgraceful, dishonourable, unprofessional or unethical.